

From: Christian Shaafiek: H&F
Sent: 14 January 2022 12:29
To: Overton Adrian: H&F; Dimitriou Maria: H&F
Cc: Souster Graham: H&F; Needham Stephanie: H&F
Subject: FW: Venice Pizzeria: Public Safety Licensing Objectives Review

Dear all,

All the key relevant information requested has been provided, including electrical inspection report and Fire Risk Assessment. The review of public safety objectives for this premises has now been completed with no concerns raised.

Kind regards.

Shaafiek Christian
Environmental Health Practitioner
Health and Safety
Hammersmith and Fulham Council

From: Christian Shaafiek: H&F
Sent: 14 January 2022 12:26
To: Venice pizza Venice pizzeria
Subject: RE: Venice Pizzeria: Public Safety Licensing Objectives Review

Dear Mr Zabiari Gholam,

Thank you for providing me with the requested information, including the electrical inspection report and Fire Risk Assessment. This information will greatly assist with the review of Public Safety Objectives.

Kind regards.

Shaafiek Christian
Environmental Health Practitioner
Health and Safety
Hammersmith and Fulham Council

From: Venice pizza Venice pizzeria
Sent: 13 January 2022 19:49
To: Christian Shaafiek: H&F
Subject: Re: Venice Pizzeria: Public Safety Licensing Objectives Review

Dear Mr Shaafiek,

I hope this email finds you well and in good health. I am happy to see your email and tried to call you earlier and message to discuss the below. I have given it a go, but do let me know if you need anything else.

Thank you for reaching out. Following on from my message to you. Please find your six points addressed below.

1. Ground floor area is off limits to customers. Customer area is 6metre sq. on the main floor only. Ground floor is off limits to public and is kept for storage and pizza boxes. We have a office area from which we do our marketing for the store. No customers have access. Fire risk Assessments is attached which includes ground floor (please see pic within attachment of fire risk). Customer Area is through a collection point from the entrance to the store, which is always left open by the door remaining open for the duration of opening hours. The customer can simply step outside in the event of a fire as 1 person is allowed in store for collection at any one point. The door remains opened and the length of the collection point is 3 metres, this allows the customer to escape in the event of a fire.
2. Disabled access is allowed (one customer allowed in store at any given time), we have improved lighting on our fire escape routes with the fire exit sign clear lit by LED above the customer area. We have fitted extra lighting near this sign too so it is visible to all. Additionally staffs have been trained to help disabled customers seek refuge in the event of a fire.
3. We do daily checks three times a day on all equipment and have a sheet to record this, e.g. fridge & freezer temperatures are recorded and checked when the store opens and twice before closing hours to maintain standards and this allows us to safely maintain our overnight stock and ingredients. Additionally Gas safety checks are carried out annually currently, I can increase this to bi-annual if necessary.
4. Electric certificate is attached. Which complies with British standards.
5. Ventilation is managed by the store's door being left open to allow air flow and additionally correct signage erected outside shop window front to allow general welfare for Covid 19 management displayed outside store only allows one customer in store at a time. Additionally, the hand sanitizer stand allows customers to disinfect and keeps customers safe from COVID. My Staff are required to test themselves daily and refrain from coming into work if they have symptoms.

6. To prevent overcrowding, firstly we are mainly an online business. During late hours, collection is not allowed past 11pm. We have put measures in place to ensure this. Door is locked with only pizza chefs present in store. The shop door will be closed to the public and only delivery riders will be arriving at the door to collect their orders by presenting their receipt. This allows public safety and additionally prevents nuisance and noise locally for our neighbours. For the occasional passer by who wants a late night pizza, we have signs in place to inform them of our closure to collecting pizza's and have a QR code printed on our door for a convenient delivery as they walk home. No loitering signs already are present outside the store and more often than not electric bikes are turning up more and more to collect our pizza's. Our cctv is 24/7 recording and happy to ever hand over to local authorities if needed.

I am grateful for your help in my license and would like to thank your team, especially Maria, for their continued support. As explained, we are a small family run business so we are happy for full disclosure and clarity. Anytime you want any pictures of would like to visit to check our standards for the above you are welcome. If you have any questions please do not hesitate to email me back and I will do my best to help.

I was also told there would be a conference call with the licensing board? I need to let me representative know as I wont be comfortable speaking with an accent. Maria knows of this, could you find out when this is?

Take care and
Kindest regards,
Zabiar

On Tue, Jan 11, 2022 at 11:52 AM Christian Shaafiek: H&F wrote:

Dear Mr Zabiar Gholam,

I write in reference to the premises licensing application submitted for Venice Pizzeria, Ground Floor Venice Pizza, 3 Charleville Road, London, W14 9JL and received on 07/12/2021.

I am the member of the Health and Safety team, allocated to review the steps you intend to take to promote the Public Safety Licensing Objective.

Upon review of the licensing application, it is noted that the following measures will be in place: silent oven which produces very little noise when compared to a traditional pizza oven, walk in collection orders will be refused past 11pm, to enable public safety as well as respect neighbours, CCTV camera's are fitted as a deterrent and the door will be locked to the public with a sign stating 'delivery only after 11pm, no collection.

It would be much appreciated if you could provide me with the following key information which will aid the review process:

1. As your premises contains a ground floor and basement area, I would like to make sure this arrangement is safe and that you have all necessary measures in place to prevent fire and evacuate people safely if fire does occur. Please provide a copy of your Fire Risk Assessment.
2. Disabled access and evacuation – what is your policy regarding admittance for disabled customers? How are you going to assure their safety at the premises?
3. Checks on equipment at specified intervals, e.g. gas safety checks and Portable Appliance Testing.
4. Standards to be maintained, e.g. Fixed electrical installations to comply with British Standards;
5. The provision of air conditioning and ventilation for general welfare and Covid-19 management;
6. Measures to protect against overcrowding;

In the in the meantime I would refer you to our licensing policy, available on our website under this link [Statement of Licensing Policy 2017 - 2022.doc \(lbhf.gov.uk\)](#), especially pages 17-18, 26-27 and 30 which are relevant to public safety.

Please familiarise yourself with it and elaborate on the specific measures which you are going to take to meet this objective. Please provide me with a response by **Friday, 14 January 2022.**

Thank you in advance of your co-operation.

Sincerely

Shaafiek Christian
Environmental Health Practitioner
Health and Safety
Hammersmith and Fulham Council